



4 Step to 3 Step Platform Removal

Tools Required: Safety Glasses, 9/16" wrench, 9/16" socket.

You will remove the second platform from the bottom, and the lower long link on both sides. You will reposition the lower latch bar into the short link and bottom platform center.

1. Place Pet Loader upside down on suitable working surface. Unit should be closed with the rubber pads toward ceiling. Carpeted side on table top.
2. With the bottom platform facing up, remove the 4 (four) bolts and nuts, place the bottom platform and hardware aside for re-assembly later. Note the light tension on the bolts. Snug not tight.
3. Now remove the 6 (six) bolts which attach the second platform. Remove the platform and hardware and store for future use. You will need to use the spacer and lone bolt from the lower latch bar during reassembly. The location is the middle bolt hole on the platform.
4. There are now 2 (two) remaining platforms. Remove the 1(one) bolt remaining on the lower long link arm on both sides and store with the removed platform.

REASSEMBLY

5. In this position where you removed the long link, place the short link onto both sides of the platform. The nut is a special type known as a Nylok nut. This keeps your Pet Loader in correct alignment. It will feel snug as you tighten it in. Run the bolt all the way in until tight, then back off 1/8th turn... SNUG not tight. Check the other bolt feel on the platform to compare.
6. Place the bottom platform (with the rubber pads) onto the Pet Loader unit. Attach the long link to the end holes on both sides. Using the long bolt and spacer, attach the lower latch bar to the middle (center) bolt hole on the bottom platform through the short link end. Again, snug not tight. Pet Loader should move open and close freely. If the bolts are too tight, this will restrict Pet Loader operation. Compare the bolt tension with the other bolts.
7. Please call us at 877-275-4870 if you have any questions. This should take approximately 15 minutes.

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To order 800-805-0819 or call Customer Service Toll Free: 877-275-4870

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